



# Bupa Medical Visa Services Customer Results Request - Pathology

## Information for Customers:

- 1) This request may take up to 14 working days to process. In addition, longer delays may be expected for complicated testing that is still in progress at the time of request.
- 2) Please complete all details in Sections A, B, and D; and refer to Section C below on how to submit this request.
- 3) A copy of the data page (containing your photo and personal details) from your passport will need to be submitted with this request.
- 4) Results will be delivered by mail to the postal address shown below.\*

## A: CUSTOMER DETAILS (PLEASE PRINT CLEARLY AND ALL DETAILS MUST BE FULLY COMPLETED)

Title (please circle) Mr / Mrs / Ms / Miss / Dr

Last Name .....

First Name .....

HAP ID ..... Mobile .....

Date of Birth ..... / ..... / .....

Current Address \* (results will be mailed to this address)

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## B: DETAILS OF REQUEST

Date of Service ..... / ..... / ..... Bupa Clinic Location:.....

## C: SUBMITTING YOUR REQUEST

BUPA CLINIC LOCATION	SDS LABORATORY	WEBSITE ADDRESS	EMAIL ADDRESS
Adelaide	Abbott Pathology	www.abbottpathology.com.au	Contact@abbottpathology.com.au
Brisbane	QML Pathology	www.qml.com.au	CallCentreAdmin.qml@qml.com.au
Melbourne	Dorevitch Pathology	www.dorevitch.com.au	RequestForMedicalRecords@dorevitch.com.au
Parramatta	Lavery Pathology	www.lavery.com.au	LAV_clientcare@lavery.com.au
Perth	Western Diagnostic Pathology	www.wdp.com.au	wdp_dataentryteamleaders@wdp.com.au
Sydney	Lavery Pathology	www.lavery.com.au	LAV_clientcare@lavery.com.au

Please send a signed copy of this form together with a copy of the data page of your passport via email to the email address of the Specialist Diagnostic Services (SDS) laboratory in your State (as indicated in the table above).

## D: DECLARATION AND SIGNATURE

**Declaration:** I, the requester, declare the information I have provided on this form to be true. I understand that SDS will rely on this information to decide whether to deliver confidential health information. A false declaration by me may render me liable to civil or criminal prosecution under the Privacy Act 1988 (Cth) or other Australian law.

Name of Customer (Requester) .....

Signature of customer ..... Date..... / ..... / .....

